

# Western Massachusetts Substance Use Treatment and Prevention Services Directory

Programs Funded and/or Licensed by:

The Department of Public Health  
Bureau of Substance Addiction Services

<https://www.mass.gov/orgs/bureau-of-substance-addiction-services>

Statewide HELPLINE: 1-800-327-5050

<https://helplinema.org>

Statewide website for bed availability

<http://www.mabhaccess.com/>



February 2022

Please mail changes to the Western Massachusetts Substance Abuse Treatment and Prevention Services Directory to: [Ruth.Jacobson-Hardy@mass.gov](mailto:Ruth.Jacobson-Hardy@mass.gov) and [Moana.C.Rawlins@mass.gov](mailto:Moana.C.Rawlins@mass.gov)

Ruth Jacobson-Hardy, Western MA Regional Manager  
Moana Rawlins, Western MA Assistant Regional Manager  
Gilson Vila, Western MA Licensing Inspector  
[Gilson.Vila@mass.gov](mailto:Gilson.Vila@mass.gov)

## Important Resources for Pregnant and Postpartum People

***Institute for Health and Recovery:*** Pregnant Women's Access Line: 866-705-2807

Beverly Parham  
*Director of Family Access & Housing*  
Tel: 617-386-6015

Susana Ismatul  
*Bilingual Access Coordinator*  
Tel: 617-945-3707

Cherena Crosby  
*Pregnant Women's Access Coordinator*  
Tel: 617-945-6508

<https://www.healthrecovery.org/page/family-residential-treatment-intake-pregnant-womens-access>

***Journey Recovery Project Website:*** <https://journeyrecoveryproject.com/>

***Mass Clearinghouse Resources:***  
<https://massclearinghouse.ehs.state.ma.us/category/BSASPREG.html>

***Birth Planning Kit- FREE:***  
[https://massclearinghouse.ehs.state.ma.us/mm5/merchant.mvc?Screen=PROD&Product\\_Code=SA3588](https://massclearinghouse.ehs.state.ma.us/mm5/merchant.mvc?Screen=PROD&Product_Code=SA3588)

***Mass.gov website on the Plan of Safe Care:***  
<https://www.mass.gov/info-details/information-about-plan-of-safe-care-posc>

***Children and Family Futures:***  
<https://www.cffutures.org/report/plans-of-safe-care-learning-modules/>

***Statewide HELPLINE: 800-327-5050:*** <https://helplinema.org>

Western Massachusetts  
Substance Abuse Treatment and Prevention Services Directory

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## Substance Abuse Treatment and Prevention Services Service and Program Types

**Acute Treatment Services/24-Hour Diversionary Withdrawal Management:** (ASAM Level 3.7)  
Medical stabilization and management for individuals who require withdrawal management in a 24-hour medically monitored environment.

**Clinical Stabilization Service:** (ASAM Level 3.5)  
Clinically managed high intensity short-term residential program for individuals not in need of withdrawal stabilization but require clinical services to stabilize and prepare for the next step in treatment. People can be referred by ATS or from the community if medically cleared.

**Transitional Support Service:** (ASAM Level 3.1)  
Short-term residential, support services for adults who need a safe and structured environment to support their recovery process after completing withdrawal management and stabilization. These programs are designed to help those who need services between acute treatment and residential rehabilitation, outpatient or other aftercare. Average length of stay is 4-6 weeks.

**Residential Rehabilitation Service (RRS):** (ASAM 3.1)  
A treatment service for men and women, eighteen years of age and older, who are in the early stages of substance use recovery. These programs provide a structured and comprehensive rehabilitative environment that supports each resident's independence, resilience and recovery from alcohol, opiates and/or other drugs. Scheduled, goal-oriented rehabilitative services are provided in conjunction with ongoing support and assistance for developing and maintaining skills necessary to maintain recovery. The average length of stay is 90 days. Some programs are able to serve pregnant and postpartum women with their infants.

**Co-Occurring Enhanced/Residential Rehabilitation Services (RRS/COE):** (ASAM 3.1)  
These programs provide an individualized, structured and trauma-informed rehabilitative environment that supports each resident's independence, resilience and recovery. This setting is for individuals who have both a moderate to severe mental health disorder and a substance use disorder. There are also beds for perinatal women as well as youth and young adults.

**Family Residential Treatment:** (ASAM 3.1)  
Family Residential Treatment programs provide a safe and supportive treatment environment for parents and their children when the caretaking parent(s) has a substance use disorder. Programs provide coordinated treatment for parents and children, where children's needs are assessed and supported and parents are provided parenting support, case management, discharge planning for smooth transitions to the community. Families can be of varying sizes with children up to age 18. One program in the state is available for fathers/parenting couples and children.

**Pregnant/parenting/family programs can be accessed by calling IHR at 866-705-2807**

**Day Treatment/Intensive Outpatient Program:** (ASAM 2.1 and 2.5)  
Day treatment provides each person with 3.5 hours of programming, five times per week; individual, group and family counseling, relapse prevention, communicable disease prevention, case management, and encouragement of the use of community supports.

**Outpatient Counseling:** (ASAM 1.0)  
Assessment, counseling and follow-up for individuals and families experiencing problems with alcohol and other drugs. Individual, group, and family services, and psycho-educational groups may be offered.

**Recovery Support Services: (ASAM 1.0)**

Recovery support services include recovery coaching, recovery navigation and case management services. Recovery Coaches are people who have lived experience with substance use disorder. They engage, educate, and support an individual in their unique recovery path. Recovery Coaches are available through the outpatient level of care as well as some other services such as Emergency Departments and courts.

**Driver Alcohol Education/Mass Impaired Driver Education: (ASAM 0.5)**

Education for individuals convicted of first offense of driving under the influence of alcohol or other drugs. Comprehensive assessment, 16 interactive group sessions, introduction to recovery supports and referral for treatment as needed.

**Second Offender Aftercare: (ASAM 1.0)**

Full year of court mandated assessment and counseling for individuals convicted of second offense of driving under the influence of alcohol and other drugs. This service follows a 2-week inpatient program.

**Compulsive Gambling: (ASAM 1.0)**

Provides information, referral and outpatient counseling for the treatment of compulsive gambling.

**Home-based Family Support: First Steps Together**

Home visiting program that offers community based and/or virtual services, delivered by a parent in recovery with training to support both recovery and parenting journeys. Groups, care coordination, and the option of working with a mental health counselor are offered. Parents may qualify if you are expecting a child or are a parent of at least one child 5 years old or younger (even if they don't live with you) AND you have ever used opioids and/or stimulants.

**Office-Based Opioid Treatment Program (OBOT):**

Buprenorphine treatment within a community or behavioral health center setting or medical office.

**Opioid Treatment Programs (OTP):**

Methadone maintenance and outpatient withdrawal management for individuals with opioid use disorder.

**Housing Support and Stabilization (HSS):**

Housing Support and Stabilization programs provide case management services within a recovery living environment that establishes community-based supports to maintain ongoing goals in the recovery process. HSS may be permanent or transitional. These case management and recovery support services will assist and support residents to address primary health concerns, as well as develop skills and abilities to sustain recovery, and continue to establish independence.

**Overdose Education and Naloxone Distribution:**

These programs train individuals who are likely to experience or witness an overdose due to using opioids themselves or living with someone who does. Training covers how to prevent and recognize an opioid overdose, what to do if one occurs, the importance of calling 911, how to perform rescue breathing, and how to administer Narcan.

**Recovery Support Center:**

A center that offers people in recovery peer support that helps to prevent recurrence of active symptoms and promote sustained recovery from substance use. The center will offer an environment

which enhances life skills and creates opportunities to connect with others in recovery and the broader community. Information about treatment services and referral to treatment will also be offered.

**Access to Recovery (ATR)** A 6-month program for individuals who have an opioid use disorder (OUD), and who are seeking support with their recovery. The ATR program provides assistance with basic needs and with employment and career services. ATR works to build recovery systems of care in four cities (Greater Boston, Greater Springfield, New Bedford and Worcester).

**Recovery High Schools** are public high schools for youth ages 14-21 that provide educational environments suited to support youth recovering from SUD. They serve 30-50 students per school and are supported through blended funding from the Commonwealth, local school districts, and educational collaboratives. The model offers a unique opportunity for students to receive support for their recovery within an academic setting consistent with Massachusetts State Standards. Students with a diagnosed SUD can attend a recovery high school by choice as a referral from a student's sending district is not required.

**Family Supportive Housing** provides supportive case management and family-centered recovery programming for families of various sizes. Families can stay in these programs for up to two years which provides families with a stable base. **Pregnant/parenting/family programs can be accessed by calling 866-705-2807.**

#### **Intervention Programs:**

Programs that provide services to families where addiction may be a problem for one or more family members. These services teach families strategies for engaging those using substances into treatment, strategies for building healthy communication to prevent substance use problems and parenting tools to help parents reduce the chances of substance abuse among their children.

#### **Prevention Services:**

Prevention Programs and Community Coalitions: Offer primary prevention services and opportunities to increase the factors in the lives of youth at risk that protect them from substance use and decrease their risk of health problems. Evidenced-based curricula are used for youth programming and environmental strategies are used within community coalitions.

***If you have a complaint about a BSAS funded or licensed treatment program, you may call the BSAS Complaint Line: 617-624-5171***

**All Pregnant Women seeking substance abuse treatment have priority access to treatment in Massachusetts. If you need further assistance in accessing services for pregnant women, please call the *Institute for Health and Recovery* at 617-661-3991 or 866-705-2807**

**Acute Treatment Services-Adults**

Alison TellierFox  
**Carlson Recovery Center-BHN** DPH funded  
471 Chestnut Street  
Springfield, MA 01107  
Tel. (413) 246-9675; (413) BHN-WORK: Central Intake  
Fax (413) 732-1605  
Tel. (413) 733-1431 (main number and admissions after 5:00 and on weekends)

Lisa Yin  
**Franklin Recovery Center-BHN** DPH funded  
21 Kenwood Street  
Greenfield, MA 01301  
Tel (413) 246-9675 Central Intake  
Fax (413) 732-1605  
Tel (413) 223-5072 Direct line

Shannon McCarthy  
**McGee Unit of Berkshire Medical Center**  
725 North Street  
Pittsfield, MA 01201  
Tel (413) 442-1400  
Fax (413) 443-5506

Aimee Letson  
**Miravista** DPH funded  
1233 Main Street  
Holyoke, MA 01040  
Tel (413) 701-2600 Central Assessment Center  
Fax (413) 319-3159  
Tel. (413) 264-0825

Emily St. Clair  
**Vertava ATS and CSS**  
151 South St.  
Cummington, MA 01026  
Tel. (888) 512-6616 (for referral)  
Tel. (413) 634-3600  
Fax (413) 634-5300

**Adcare ATS** Medically Managed (Level 4.0)  
107 Lincoln Street  
Worcester, MA 01605  
Tel (800) 345-3552  
(508) 753-3733

David Lane  
**CMC Berkshire ATS/CSS**  
100 Stone Manor Dr.  
New Marlborough, MA 01230  
Tel (413) 429-9291  
Fax (855) 701-1083

## Acute Treatment and Stabilization Services –Youth

Stephanie Manzi  
**Motivating Youth Recovery  
Community Healthlink, Inc.** Acute Detoxification and Stabilization  
for Adolescents (ages 13-17) DPH Funded  
12 Queen Street, 5<sup>th</sup> floor  
Worcester, MA 01610  
Tel (508) 860-1244  
Fax (508) 860-1245

## Clinical Stabilization Service - Adult

Hilary Moody  
***The Hope Center-Behavioral Health Network***  
35 Heywood Terrace  
Springfield, MA 01104  
Tel. (413) 246-9675; (413) BHN-WORK: Central Intake  
Tel (413) 301-9500

Post-detox Clinical Stabilization  
DPH funded

Lisa Yin  
***Northern Hope Center-Behavioral Health Network***  
21 Kenwood St.  
Greenfield, MA 01301  
Tel. (413) 246-9675; (413) BHN-WORK: Central Intake  
Direct Line (413) 223-5072  
Fax (413) 772-3743

Post-detox Clinical Stabilization  
DPH funded

Andrew Walak  
***Berkshire Clinical Stabilization Center***  
46 Kent Street  
Pittsfield, MA 01201  
Tel (413) 447-2927  
Fax (413) 445-9272

Post-detox Clinical Stabilization, Co-ed

DPH funded

Aimee Letson  
***Miravista CSS***  
1233 Main Street  
Holyoke, MA 0104  
Tel (413) 701-2600- Central Assessment Center

Post-detox Clinical Stabilization, Co-ed  
DPH funded

## Transitional Support Service

Michael Robert  
***BHN TSS for Men***  
130 Pine Street  
Holyoke, MA 01040  
**Tel** (413) 246-9675; (413) BHN-WORK: Central Intake  
**Tel** (413) 538-8188  
**Fax** (413) 534-4005

Post-detox, Men  
DPH funded

***Gandara Esperanza Women's TSS***  
91 East Mountain Road  
Westfield, MA 01085  
**Tel** (413) 729-4250  
**Fax** (413) 579-5948

Post-detox, Women  
DPH funded

## Outpatient Services

Annie Park  
***AdCare Outpatient Services***  
117 Park Ave.  
West Springfield, MA 01089  
Tel (413) 209-3124  
Fax (413) 209-3127

Outpatient for Adults

Kate Frissell  
***Alternative Living Center Corp***  
57 Maplewood Ave.  
Pittsfield, MA 01201  
**Tel** (413)-446-6311



195 Ashland St.  
North Adams, MA 01247  
Tel (413) 499-6300

Tara Robinson

***Behavioral Health Network (BHN) Outpatient Services***

All Outpatient Clinics provide in-person and Telehealth Outpatient services.

Central Intake: (413) BHN-WORK (413-246-9675) for all BHN Outpatient referrals for the following clinics:

***Mt. Tom for Mental Health and Recovery***

***Behavioral Health Network***

40 Bobala Road  
Holyoke, MA 01040  
Tel. (413) 536-5473  
Fax (413) 536-2760

Outpatient for Adults and Youth

***Agawam Counseling Center***

***30 Southwick Street***

Feeding Hills, MA 01030  
Tel. (413)-786-6410  
Fax (413)-789-9633

Outpatient for Adults and Youth

***City Clinic (2 sites)***

***Behavioral Health Network***

230 Maple St. Suite 300  
Holyoke, MA 01040  
Tel. (413) 532-0389  
Fax (413) 534-3238

Outpatient for Adults and Youth

235 Maple St.

Holyoke, MA 01040  
Tel: (413)-532-0389  
Fax: (413)-532-1548

***School St. Counseling Institute***

***Behavioral Health Network***

110 Maple St.  
Springfield, MA 01105  
Tel. (413) 846-4300  
Fax (413) 846-4311

Outpatient for Adults

***Child Guidance Clinic***

***Behavioral Health Network***

110 Maple St.  
Springfield, MA 01105  
Tel (413) 732-7419  
Fax (413) 781-1059

Outpatient for Youth and Families

***Liberty Street Clinic***

***Behavioral Health Network***

417 Liberty St. Entrance D  
Springfield, MA 01107  
Tel. (413) 733-1431  
Fax (413) 747-3790

Outpatient for Adults and Adolescents  
Second Offender Aftercare

***Carson Center for Adults and Families***

***Behavioral Health Network***

77 Mill Street, Suite 251  
Westfield, MA 01085  
Tel (413) 568-6141  
Fax (413) 572-4117

Outpatient for Adults, Youth, and Families  
Second Offender Aftercare

***Carson Center for Children and Youth***

***Behavioral Health Network***

Outpatient for Children and Youth

77 Mill St Suite 139  
Westfield MA 01085  
Tel. (413) 568-1421  
Fax (413) 572-4101

**Valley Human Services  
Behavioral Health Network**

Outpatient for Adults

96 South St.  
Ware, MA  
Tel (413) 967-6241  
Fax (413) 967-9807

Jennifer Cerra  
**Driver Alcohol Education  
Behavioral Health Network**

Mass Impaired Driver Education  
DPH Funded

417 Liberty Street  
Springfield, MA 01107  
Central Intake: (413) BHN-WORK; (413) 246-9675  
Intake Tel (413) 272-1921  
Intake Fax (413) 732-1635

Alane Burgess  
**BestLife Center  
Mental Health Association**

Outpatient for Adults

153 Magazine St.  
Springfield, MA 01109  
**Tel.** (413) 233-5323

**Brien Center for Mental Health  
& Substance Abuse Services**

Outpatient and Day Treatment Adults,  
Office Based Opioid Treatment Program,  
Mass Impaired Driver Education Program,  
Second Offender Aftercare  
DPH funded

333 East Street  
Pittsfield, MA 01201  
Tel. (413) 499-0412  
(800) 252-0227  
Fax (413) 499-0995

**Brien Center for Mental Health  
& Substance Abuse Services**

Outpatient for Adults

124 American Legion Drive  
North Adams, MA 01247  
Tel. (413) 664-4541  
(800) 252-0227  
Fax (413) 662-3311

Individual, Group, Family,  
School-based assessments/groups  
Mass Impaired Driver Education Program  
Office Based Opioid Treatment Program  
DPH Funded

**Brien Center for Mental Health  
& Substance Abuse Services**

Outpatient for Adults & Youth, Second  
Offender Aftercare Services,  
Adolescent Services include:  
Individual, Group, Family  
and School-based assessments/groups  
Office Based Opioid Treatment Program,  
Mass Impaired Driver Education Program  
DPH Funded

60 Cottage Street  
Great Barrington, MA 01230  
Tel. (413) 528-9156  
(800) 252-0227  
Fax (413) 528-8187

Lynne Schmich  
**Patrick Miller Youth Program of the  
Brien Center**

Outpatient for Youth

251 Fenn Street  
Pittsfield, MA 01201  
Tel (413) 629-1249;  
(800) 252-0227  
Fax (413) 445-6242

DPH Funded

Rene Pinero

**Center for Human Development  
Child and Family Services**  
367 Pine Street  
Springfield, MA 01105  
Tel (413) 737-1426  
Fax (413) 739-9988  
Intakes (844)-243-4357 Central Intake

Outpatient for Adults;  
Mass Impaired Driver Education  
Second Offender Aftercare

**Center for Human Development  
Child and Family Services**  
246 Park St.  
West Springfield, MA 01089  
Tel (413) 737-4718  
Intakes (844)-243-4357 Central Intake

Outpatient for Adults, Recovery Coaching

Kathryn Mulcahy  
**Center for Human Development  
Child and Family Services**  
131 West Main St. 1st Floor  
Orange, MA 01364  
Tel (978) 544-2148  
Fax (978) 544-2196  
Tel (844) 243-4357 Central Intake

Outpatient for Adults, Mass Impaired Driver  
Education, Second Offender Aftercare  
DPH Funded

Shannon Hicks  
**Center for Human Development  
Child and Family Services**  
102 Main St.  
Greenfield, MA 01301  
Tel (413) 774-6252  
Tel (844)-243-4357 Central Intake

Recovery Coaching  
Outpatient for Adults, Mass Impaired Driver  
Education, Second Offender Aftercare, Recovery  
Support Services, Diversion Program  
DPH Funded

Ingrid Agis  
**Center for Human Development  
Child and Family Services**  
179 Northampton St.  
Easthampton, MA 01027  
Tel (413) 529-1764

Outpatient for adults

Barbara Doyle  
**Clinical and Support Options-Athol**  
2033 Main Street  
Athol, MA 01331  
Tel. (978) 249-9490  
Fax (978) 249-9514

Outpatient for Adults and Youth  
Day Treatment (IOP)

Lisa Pineo  
**Clinical and Support Options**  
8 Atwood Drive, Suite 201  
Northampton, MA 01060  
Tel. (413) 582-0471  
Fax (413) 585-9765

Outpatient for Adults and Day Treatment  
Mass Impaired Driver Education, Second Offender  
Aftercare, Diversion Program  
DPH funded

Amy Olson  
**Clinical and Support Options-Greenfield**  
One Arch Place  
Greenfield, MA 01301  
Tel. (413) 774-1000  
Fax (413) 774-1776

Outpatient for Adults and Youth  
Day Treatment (IOP)

Gail Bass  
**Clinical and Support Options**  
877 South St, Suite 200

Outpatient for Adults and Youth

Pittsfield, MA 01201  
Tel (978) 236-5656  
Fax (978) 499-6572

Jen Jakowski

***Clinical and Support Options***

1 Federal St., Building 102-3, Box #5  
Springfield, MA 01105  
Tel (978) 737-9544  
Fax (978) 737-4455

Outpatient for Adults and Youth

Chelsea Bryant

***Gandara Center***

85 St. George Road  
Springfield, MA 01104  
**Tel** (413) 732-2120  
**Fax** (413) 732-2125

Recovery Coaching

Recovery Support Navigator Services

Outpatient for Adults, Day Treatment,  
Mass Impaired Driver Education, Second Offender  
Aftercare, Compulsive Gambling  
DPH Funded

Chelsea Bryant

***Gandara Center***

2155 Main St.  
Springfield, MA 01104  
**Tel** (413) 736-0395  
**Fax** (413) 734-1651

Outpatient for Adults and Youth

Psycho-pharm Services including MAT  
Compulsive Gambling, Recovery Coaching,  
Recovery Support Navigator Services  
DPH Funded

Daniel O'Donnell

***Baystate Wing Hospital  
Griswold Center***

40 Wright Street  
Palmer, MA 01069  
**Tel.** (413) 370-5285  
Intake (413) 370-8517  
**Fax** (413) 370-5384

Outpatient for Adults and Youth,  
Second Offender Aftercare,  
Buprenorphine Program-OBOT

Anabel Ruggeri

***Holyoke Medical Center  
Center for Behavioral Health***

575 Beech Street  
Holyoke, MA 01040  
**Tel.** (413) 534-2698  
Intake (413) 534-2627  
**Fax** (413) 534-2659

Outpatient for Adults

Day Treatment for Adults

Lynne Blaisdell

***Family Engagement Project and  
Outpatient Treatment  
Institute for Health and Recovery***

155 Maple Street, Suite 304  
Springfield, MA 01105  
**Tel** (413) 313-4592  
**Fax** (413) 301-6173

Outpatient for Adults, Families  
Western Region Home-based Services with closed  
referral through DCF

Rev. Brenda Lammie

***The New Life Center for Recovery***

1323 Worcester St.  
Indian Orchard, MA 01151  
**Tel** (413) 297-1975  
**Fax** (413) 209-9603

Outpatient for Adults

Recovery Coaching

DPH Funded

Cristina Rivera

***Miravista***

1233 Main St.  
Holyoke, MA 01040

Outpatient for Adults

Individual, Family, Evening/Day Treatment,  
Mass Impaired Driver Education, Second Offender

For Admission: (413) 701-2600

Aftercare     DPH Funded

Morgan Ban-Draoi  
***Quabbin Retreat, Dana Day Treatment Center***  
211 N. Main St.  
Petersham, MA 01366  
*Tel*     (978)-724-0010

Day Treatment-IOP

Elaine Campbell  
***River Valley Counseling Center***  
303 Beech St.  
Holyoke, MA 01040  
*Tel*     (413) 540-1128  
Central Intake: (413) 540-1234

Outpatient for Adults and Youth

Ann Augustine  
***ServiceNet Outpatient Programs***  
55 Federal Street  
Greenfield, MA 01301  
*Tel.*     (413) 772-2935  
Central Intake (877) 984-6855  
*Fax*     (413) 772-3724

Outpatient for Adults and  
Second Offender Aftercare

50 Pleasant St.  
Northampton, MA 01060  
*Tel*     (413) 584-6855

98 Lower Westfield Rd. Suite# 205  
Holyoke, MA 01040  
*Tel*     (413) 533-5201

Jared Proulx  
***West Central Family and Counseling Center***  
103 Myron St., Suite A  
W. Springfield, MA 01089  
*Tel*     (413)-592-1980  
*Fax*     (413) 439-0096

Outpatient for Adults

## Office-based Opioid Treatment (Buprenorphine and Vivitrol Treatment)

Gene DiVincenzo  
***Holyoke Health Center***  
230 Maple Street  
Holyoke, MA 01040  
*Tel*     (413) 420-1730

DPH Funded

Norman Deschaine  
***Brightwood Health Center***  
380 Plainfield St.  
Springfield, MA 01107  
*Tel.*     (413) 794-1705

DPH Funded

Dr. Jennifer Michaels  
***The Brien Center***  
333 East St.  
Pittsfield, MA 01201  
*Tel.*     (413) 499-0412

DPH Funded

Dr. Jennifer Michaels  
***The Brien Center***  
124 American Legion Drive  
North Adams, MA 01247

DPH Funded

**Tel.** (413) 499-0412 or (800) 252-0227  
**Fax** (413) 499-0995

Dr. Jennifer Michaels  
**The Brien Center**  
 60 Cottage St.  
 Great Barrington, MA 01230  
**Tel** (413)-528-9156  
**Intake** (800)-252-0227

DPH funded

Baystate Wing Hospital  
**Griswold Center**  
 40 Wright Street  
 Palmer, MA 01069  
 Tel (413) 370-5285  
 Fax (413) 370-5384

<p><b>Clean Slate</b>  <b>Tel</b> Main Call Center (413) 341-1787          Area Manager for Western MA—James Biscoe  <a href="mailto:jbiscoe@cleanslatecenters.com">jbiscoe@cleanslatecenters.com</a></p>	<p>One Arch Pl., 3<sup>rd</sup> Floor, Greenfield  <b>Tel</b> (413) 376-4343          Angela Gore  <a href="mailto:agore@cleanslatecenters.com">agore@cleanslatecenters.com</a></p>
<p>1985 Main Street, Suite E, Springfield  <b>Tel</b> (413) 736-1458          Linda Santaniello  <a href="mailto:lsantaniello@cleanslatecenters.com">lsantaniello@cleanslatecenters.com</a></p>	<p>201 South Main St., Suite #3, Athol  <b>Tel</b> (978) 248-0442          Michelle Touchette  <a href="mailto:mtouchette@cleanslatecenters.com">mtouchette@cleanslatecenters.com</a></p>
<p>306 Race Street, 2nd Floor, Holyoke  <b>Tel</b> (413) 650-0590          Linda Santaniello  <a href="mailto:lsantaniello@cleanslatecenters.com">lsantaniello@cleanslatecenters.com</a></p>	<p>83 South St. Suite 180, Ware  <b>Tel</b> (413) 725-4214          Michelle Touchette  <a href="mailto:mtouchette@cleanslatecenters.com">mtouchette@cleanslatecenters.com</a></p>
<p>900 Memorial Avenue, West Springfield  <b>Tel</b> (413) 788-0100          Jahaira Rosario <a href="mailto:jrosario@cleanslatecenters.com">jrosario@cleanslatecenters.com</a></p>	<p>53 Eagle St., 4<sup>th</sup> floor, Pittsfield  <b>Tel</b> (413) 347-4088          Kayla Labonte  <a href="mailto:klabonte@cleanslatecenters.com">klabonte@cleanslatecenters.com</a></p>
<p>411 Chandler St., Worcester  <b>Tel</b> (508) 471-5600</p>	<p>77 Hospital Avenue, Suite 107          North Adams, MA 01247  <b>Tel</b> (413)-346-2544</p>
<p>275 Nichols Rd. Fitchburg  <b>Tel</b> (978) 516-9125</p>	
<p><b>Savida</b>          50 Union Street          West Springfield MA 01089  <b>Tel</b> (413) 732-0040 or 739-1611  <b>Fax</b> (413) 732-7007          Dr. Susan Cary <a href="mailto:S.cary@savidahealth.com">S.cary@savidahealth.com</a></p>	<p>77 Hospital Ave. Suite 104          North Adams, MA 01247  <b>Tel</b> (413) 236-9100  <b>Tel</b> (413) 398-5180</p>
<p>489 Bernardston Rd.          Greenfield, MA 01301  <b>Tel</b> (883) 356-4080</p>	<p>42 Summer St. Suite 201, Pittsfield  <b>Tel</b> (413)-236-9100</p>
<p>121 Lincoln St.          Worcester, MA 01605          Tel (508) 890-0990          Tel (508) 795-1611</p>	
<p><b>Right Choice Health Group</b></p>	<p>1448 Main St.          Palmer, MA 01069</p>

125 Liberty Street, Suite 205 Springfield, MA 01103 <b>Tel</b> (413) 271-7140 <b>Fax</b> (413) 271-7137 Dr. Omar Faruk <a href="mailto:omarfaruk2000@yahoo.com">omarfaruk2000@yahoo.com</a>	<b>Tel</b> (413) 380-4300
152 North Street, Suite 250 Pittsfield, MA 01201 <b>Tel</b> (413) 344-0170 <b>Fax</b> (413) 344-0830	141 East Main St. Chicopee, MA 01020 Tel (413) 459-9330
70 Court Street, Suite 3 Westfield, MA 01085 <b>Tel</b> (413) 729-4200 <b>Fax</b> (413) 642-6943	
<b><i>OnCall Healthy Living Program</i></b> 51 Locust St. Northampton, MA 01060 <b>Tel</b> (413) 584-7425 <b>Fax</b> (413) 584-7440 Dr. James Carroll <a href="mailto:oncallnoho@oncallHLP.com">oncallnoho@oncallHLP.com</a>	568 Main St. Indian Orchard, MA 01151 <b>Tel</b> 413-301-7759 <a href="mailto:oncallio@oncallHLP.com">oncallio@oncallHLP.com</a>

For More Information about Office-based Opioid Treatment go to:

<https://www.bmcobat.org/about-us/obat-tta>

## Opioid Treatment Programs (Methadone)

Laura Macekya <b><i>BHN-OTP Springfield Pregnant/PP Women's Program</i></b> 395 Liberty St. Springfield, MA 01104 Tel (413) 272-1333 Fax (413) 858-2618	Maile Shoul <b><i>BHN-OTP Greenfield</i></b> 21 Kenwood St. Greenfield, MA 01031 Tel (413) 223-5072
Michelle Harty <b><i>BHN-OTP Holyoke</i></b> 235 Maple St. Holyoke, MA 01040 Tel (413) 532-0389 Fax (413) 532-1548 Walkin hours: Mon and Thurs 7 AM-1PM	Maile Shoul <b><i>BHN-OTP Orange</i></b> 119 New Athol Rd. Suite 210 Orange, MA 01364 Tel (978) 674-7240 Fax (413) 707-3138
Michael Brassard <b><i>Health Care Resource Centers</i></b> 628 Center Street Chicopee, MA 01013- Tel. (413) 746-0051	Kristin Chapdelaine <b><i>Health Care Resource Centers</i></b> 130 Southampton Rd. Westfield, MA 01085 Tel. (413) 568-6600

Fax (413) 746-0368	Fax (413) 572-6840
<b>Health Care Resource Centers</b> 297 Pleasant Street Northampton, MA 01060- Tel. (413) 584-2404 Fax (413) 585-8631	Cheryl Coburn <b>Health Care Resource Centers</b> 177 Shelburne Road Greenfield, MA 01301- Tel. (413) 774-3321 Fax (413) 773-3345

**Habit OPCO**

511 East Columbus Ave  
 Springfield, MA 01105  
 Tel. (413) 733-3488  
 Fax (413) 731-7381  
 TTY (413) 737-3681

Jaye Danek

**Miravista Opioid Treatment Program**

1233 Main Street  
 Holyoke, MA 01040  
**Tel** (413) 701-2600- Central Assessment Center

DPH Funded

Megan Tillinghast <b>Spectrum Health System- DPH Funded</b> 390 Merrill Rd. Pittsfield, MA 01201 <b>Tel</b> (413) 442-0402 <b>Central Intake</b> (508) 854-3320	Rebecca Polastri <b>Spectrum Health System</b> 1274 Curran Highway North Adams, MA 01247 <b>Tel</b> 413-664-9024 <b>Fax</b> 413-664-6742 <b>Central Intake</b> (508) 854-3320
Jessica Melendez <b>Spectrum Health System</b> 290 Park St. Great Barrington, MA 01230 <b>Tel</b> (413) 347-4647 <b>Central Intake</b> (508) 854-3320	

## Residential Recovery Programs

Daniella Grimaldi  
**CHD Goodwin House (for youth-males)**  
 187 Fairview Ave.  
 Chicopee, MA 01013  
 Tel (413)-316-1642

DPH Funded, Males ages13-17

Patricia Smith  
**Beacon House -ServiceNet**  
 53 Beacon Street  
 Greenfield, MA 01301  
 Tel (413) 773-1706  
 Fax (413) 773-3817

Social Model, Recovery Home, Co-ed  
 DPH Funded

Justin Cascone  
**Orange Recovery House-ServiceNet**  
 35 Congress Street

Social Model, Recovery Home, Men  
 DPH Funded



Orange, MA 01364  
Tel (978) 544-6507

Heather-Lee Marsh  
***Two Rivers Recovery Center for Women  
CHD***  
148 Montague City Road  
Greenfield, MA 01301  
Tel (413) 512-5018

Recovery Home, Women, Pregnant and  
Post-partum  
DPH Funded

Paula Dembinske  
***Cornerstone Recovery of Gandara***  
59 South St.  
Ware, MA 01082  
Tel (413) 758-4050  
Fax (413) 277-0240

DPH Funded-Women 18-25

Omar Delgado  
***Gandara Addiction Recovery Program***  
29-33 Arch Street  
Springfield, MA 01107-  
Tel. (413) 781-2234  
Fax (413) 734-9159  
TTY (413) 781-2234

Recovery Home, Men  
DPH Funded

Jill Laboy  
***Gandara Residential Services for Women***  
507 Appleton Street  
Holyoke, MA 01040-  
Tel. (413) 540-9881  
Fax (413) 540-9882

Women, Pregnant/Post-Partum,  
Recovery Home  
DPH Funded

Diana Rodriguez  
***Hairston House-Gandara***  
25 Graves Avenue  
Northampton, MA 01060-  
Tel. (413) 585-8390  
Fax (413) 585-8670

Social Model, Recovery Home, Men  
DPH Funded

Jennifer Kent  
***Grace House-CHD***  
143 West Street  
Northampton, MA 01060  
Tel. (413) 586-8213  
Fax (413) 585-9139  
***For Referral call IHR: (617) 661-3991***

Family Residential Treatment  
DPH Funded

John Crane  
***Keenan House for Men  
The Brien Center***  
202 Bradford Street  
Pittsfield, MA 01201  
***Tel (413) 499-2756  
Fax (413) 445-7558***

Recovery Home-Men  
DPH Funded

Gina Fiorentino  
***My Sisters House-BHN***  
89 Belmont Avenue  
Springfield, MA 01109  
***Tel. (413) 733-7891  
Fax (413) 747-8084***

Recovery Home, Women, Pregnant/Post-  
Partum  
DPH Funded

Desiree Pelletier

Recovery Home, Men

**Opportunity House—BHN** DPH Funded  
 10-12 Ingraham Terrace  
 Springfield, MA 01105  
**Tel** (413) 733-7891  
**Tel** (413) 246-9675; (413) BHN-WORK: Central Intake

Todd Hankins Recovery Home, Men  
**Cole's Place-BHN** DPH Funded  
 401 Liberty St.  
 Springfield, MA 01104  
**Tel** (413) 726-1030  
**Fax** (413) 788-0540  
**Tel** (413) 246-9675; (413) BHN-WORK: Central Intake

Desiree Cruzado Recovery Home, Co-Ed  
**BHN Springfield Program** DPH Funded  
 5 Madison Avenue and  
 Springfield, MA 01105  
**Tel** (413) 733-2178  
**Fax** (413) 737-1696  
**Tel.** (413) 246-9675; (413) BHN-WORK: Central Intake

## Co-occurring Enhanced Residential Recovery Service

Kathryn Callahan Co-ed, DPH Funded  
**Unity Place North--BHN**  
 5 Kenwood Dr, Greenfield, MA 01301  
**Tel** (413) 223-5260  
**Fax** (413) 773-3974  
**Tel.** (413) 246-9675; (413) BHN-WORK: Central Intake

Christopher Barrett Men, DPH Funded  
**Unity Place South—BHN**  
 479 Chestnut St, Springfield, MA 01107  
**Tel** (413) 733-1431  
**Tel.** (413) 246-9675; (413) BHN-WORK: Central Intake

Breanna Gagliardi Women, Pregnant and Postpartum  
**Avanzando--Gandara Center** Women  
 14 Chestnut Place, Ludlow, MA DPH Funded  
**Tel** (413)-266-4093 X1  
**Fax** (413)-610-0349

Marcus Garner Men  
**GRIT-MHA-Wilbraham** DPH Funded  
 20 Wilbraham Ave, Springfield, MA  
**Tel** (844)-642-9355 Intake  
**Tel** (413) 747-5384

Bonnie O'Donnell LGBTQ  
**GRIT-MHA Yale St.** DPH Funded  
 11 Yale St, Holyoke, MA  
**Tel** (413)-844-642-9355 Intake  
**Tel** (413) 233-5354

Tylor Young Young Men age 18-35  
**GRIT-MHA Ridgewood Terrace** DPH Funded  
 42 Ridgewood Terrace, Springfield, MA 01109  
**Tel** 844-642-9355 Intake  
**Tel** (413) 233-5362

Patricia Connors

**Aster House-CHD**  
51 Old Lyman Rd, South Hadley, MA 01075  
Tel (413) 224-2796  
Fax (413) 439-2107

Co-ed  
DPH Funded

Matthew Alcombright  
**Keenan House North-Brien Center**  
42 Arnold Ave, North Adams, MA  
Tel (413) 662-2480

Co-ed, DPH Funded

## Jail Diversion Residential and Case Management

Jennifer Kellogg  
**Connections Program-BHN**  
298 Federal St.  
Building C/Second Floor  
Greenfield, MA 01301  
Tel (413)-223-5072  
Fax (413)-773-0878

Statewide Diversion Program  
DPH Funded  
**Referrals from Probation/Courts only**

## Supportive Housing

Samantha Purinton  
**The Moltenbrey--ServiceNet**  
60 Wells Street  
Greenfield, MA 01301  
Tel. (413) 772-6100 X811204  
Fax (413) 773-2176  
TTY (413) 774-5272

Co-Ed  
DPH Funded

Emily English  
**Gandara Center**  
**Miracle House**  
114 Calhoun Street  
Springfield, MA 01107  
Tel (413) 363-1578  
Fax (413) 746-1760

Men  
DPH Funded

Emily English  
**Gandara Center**  
**Serenity Program**  
80 Commercial St.  
Holyoke, MA. 01040  
Tel (413) 372-8973  
Fax (413) 650-0285

Women  
DPH Funded

Emily English  
**Gandara Center Community Housing Program**  
80 Commercial St.  
Holyoke, MA. 01040  
Tel (413) 372-8973  
Fax (413) 650-0285

Families  
DPH Funded

Sallie Doerle  
**The Brien Center**  
**Safe Harbor**  
184 Bradford Street  
Pittsfield, MA 01201  
Tel. (413) 499-1456  
Fax (413) 445-7558  
TTY (413) 499-1000

Co-Ed, Families  
DPH Funded

Tabitha Bressette  
**The Brien Center**  
**Supportive Housing Program**  
214 Francis Ave.  
Pittsfield, MA. 01201  
(413) 344-1637

Co-Ed  
DPH Funded

**Crossroads Program-SMOC**  
1509 N. Main St.  
Palmer, MA 01069  
Tel. (413) 283-2533  
Fax (413) 283-4012

DPH Funded

## Recovery Support Services and Centers

Jane Simonds  
**BHN Recovery and Peer Support**  
471 Chestnut St 01107  
Tel (413) 523-3439  
Fax (413)-747-3790  
[Recoverycoaching@bhninc.org](mailto:Recoverycoaching@bhninc.org)

Recovery and Peer Support Services  
DPH Funded

**The Living Room-BHN**  
417 Liberty St.  
Springfield, MA 01104  
Tel (413) 310-3312

Peer Recovery Support for urgent needs

Heriberto Rodriguez  
**Gandara Community Support Programs**  
**And Recovery Coaching**  
85 St. George Rd. Springfield  
Tel (413)-736-0395 x2212  
Fax. (413) 732-2125

Recovery and Peer Support Services  
DPH Funded

Shannon Hicks  
**CHD Recovery Coaching and Case Management Services**  
55 Federal St.  
Greenfield, MA 01301  
Tel (844)-243-4357

Recovery and Peer Support Services  
DPH Funded

Abby Cushing  
**The RECOVER Project**  
68 Federal Street  
Greenfield, MA 01301  
Tel. (413) 774-5489  
Fax (413) 774-6039  
<http://recoverproject.org/>

Recovery Support Center  
DPH Funded

Debbie Flynn Gonzales  
**Hope for Holyoke Recovery Support Center**  
**Gandara Center**  
100 Suffolk St.  
Holyoke, MA 01040  
Tel (413) 561-1020  
Fax (413) 532-0306

Recovery Support Center  
DPH Funded

Julie Gagne  
**Valor Recovery Support Center**  
**Gandara Center**  
373 Worthington Street  
Springfield, MA 01103  
Tel. (413)-736-8329

Recovery Support Center  
DPH Funded

Erin Forbush  
***Living in Recovery Support Center  
ServiceNet, Inc***  
81 Linden Street  
Pittsfield, MA 01201  
Tel (413) 464-7066 or (413) 320-3546

DPH Funded

Lynn Ferro  
***Northampton Recovery Center***  
25 Amory St.  
Northampton, MA 01060  
Tel. (413) 834-8627  
[www.northamptonrecoverycenter.org](http://www.northamptonrecoverycenter.org)

## Intervention and Family Support Programs

Ingrid Agis  
***FIRST Steps Together-CHD***  
141 North Street, Suite 307  
Pittsfield, MA 01201  
Office (413)-372-9830  
Cell (413)-887-2004

Home visiting and recovery support  
for parents with history of opioid use

Latirah Cisero  
***FIRST Steps Together-Square One Family Services***  
1095 Main St. First Floor  
Springfield  
Office (413)-858-3119  
Fax (413)-783-0467

Home visiting and recovery support  
for parents with history of opioid use

Linda Jablonski  
***Moms Do Care-EMPOWER Program***  
Baystate Franklin Medical Center  
Office (413)-773-2001

Medical, Recovery Support and Doula Services  
for mothers with history of opioid use

Jim Mucia  
***Patrick Miller Youth Program of the  
Brien Center***  
251 Fenn Street  
Pittsfield, MA 01201  
Tel. (413) 629-1249  
(800) 252-0227  
Fax (413) 445-6242

Family Intervention  
DPH Funded

***Rivervalley Counseling Center***  
303 Beech St.  
Holyoke, MA 01040  
Tel (413)-540-1234

ACRA for Adolescents and families  
DPH Funded

***Allies in Recovery***  
69 Prospect Ave. Apt 32  
Northampton, MA 01060  
Tel (413) 272-8170  
[info@alliesinrecovery.net](mailto:info@alliesinrecovery.net)  
<http://alliesinrecovery.net/>

Family Training in CRAFT and Internet and Online Support

***Parents Support Group of Western Mass***  
Lisa Barnes/Anna Quiterio  
Wednesdays from 6:00-8:00 Providence Hospital  
1233 Main St. Holyoke, MA 01040  
For Info Call (413)-626-9889 or 413-374-5526  
[perlbarn4@comcast.net](mailto:perlbarn4@comcast.net)

***Learn to Cope Parents Support Groups and Narcan Training***

DPH Funded

Peter Babineau, Western MA Regional Manager  
Magda Colon, Western Regional Manager Learn to Cope en Espanol  
Tel (413) 404-3539-en Espanol  
Tel (508) 245-8005  
Main Office for Learn to Cope (508) 738-5148  
Website: [www.learn2cope.org](http://www.learn2cope.org)  
(All meetings are virtual at this time. Check website for times and links)

**Recovery High School**

Jen McQuade, Principal  
***Liberty Preparatory Academy***  
37 Alderman St, Springfield  
Springfield, MA 01104  
Tel (413) 750-2484

DPH Funded

**Overdose Prevention and Syringe Access Programs**

Liz Whynott  
***Tapestry Northampton Syringe Access Program***  
Narcan Pilot Program  
16 Center Street  
Northampton, MA 01060  
Tel (413) 586-0310

DPH Funded

Pedro Alvarez  
***Tapestry Holyoke Syringe Access Program***  
Narcan Pilot Program  
15A Main St.  
Holyoke, MA 01040  
Tel (413) 315-3732 X1

DPH Funded

Nellie Maldonado  
***Tapestry Springfield Syringe Access Program***  
1985 Main Street, Suite G  
Springfield, MA 01103  
Tel (413) 363-9472

DPH Funded

Elizabeth Mansfield  
***Tapestry Greenfield Syringe Access Program***  
Episcopal Church of Saints James and Andrew  
8 Church Street  
Greenfield, MA 01301  
Tel (413) 221-7722

DPH Funded

Sarah DeJesus  
***Tapestry North Adams Syringe Access Program***  
6 West Main Street, Ground Floor  
North Adams, MA  
Tel (413) 398-5603

DPH Funded

***Healthy Steps Syringe Services Program-Berkshire Medical Center***  
510 North St., Suite 6-B2  
Pittsfield, MA 01201  
Tel (413) 447-2654

Ashley Jediny  
***Hampden County Addiction Task Force (HCAT) Rapid Response Team***  
Hampden County Sheriff's Department  
Tel (413) 278-5561  
Fax (413) 785-1406  
Cell (413) 312-8003

## Substance Use Prevention Programs

Rachel Stoler  
***Franklin Regional Council of Government  
Community Coalition for Teens***  
278 Main Street, Suite 411  
Greenfield, MA 01301  
Tel (413) 774-1194 x116  
Fax (413) 774-1195

DPH Funded

***Northern Berkshire Community Coalition  
Community Organizing for Prevention***  
61 Main Street, Suite 218  
North Adams, MA 01247  
Tel. (413) 663-7588  
Fax (413) 663-9877  
TTY (413) 663-9877

DPH Funded

Heather Warner  
***Town of Amherst  
SPIFFY/The Collaborative for Educational Services***  
97 Hawley Street  
Northampton, MA 01060  
Tel (413) 586-4900 x177  
Fax (413) 586-0180

DPH Funded

Ananda Timpane  
***Railroad Street Youth Program***  
60 Bridge St.  
PO Box 698  
Great Barrington, MA 01230  
Tel (413) 528-2475

DPH Funded

***Easthampton Healthy Youth Coalition***  
50 Payson Ave 2nd Floor  
Tel. (413)-207-5725  
<http://www.epsd.us/epc/ehyc.html>

Ananda Lennox  
***Northampton Prevention Coalition***  
380 Elm Street  
Northampton, MA 01060  
Tel (413) 587-1344 X3021  
[alennox@northampton-k12.us](mailto:alennox@northampton-k12.us)

Justin Chellman  
***Substance Use Prevention Services***  
Opioid Overdose Prevention (MOAPC)  
Springfield Department of Health & Human Services  
311 State Street  
Springfield, MA 01105  
Ph: (413)-787-6724  
[jchellman@springfieldcityhall.com](mailto:jchellman@springfieldcityhall.com)

DPH Funded

Sharon Hall-Smith  
***Stop Access Drug Free Communities Coalition***  
120 Maple Street, Suite 305  
Springfield, MA 01103  
Telephone: (413)-733-9024  
Fax: (413)-788-0929

***South Hadley Drug & Alcohol Prevention Coalition***  
153 Newton Street  
South Hadley MA 01075  
Tel (413) 538-5063 X3723

Kara McLaughlin  
***Gill Montague Community School Partnership***  
35 Crocker Avenue  
Turners Falls, MA 01376  
Tel (413) 863-7512  
[www.gmpartnership.org](http://www.gmpartnership.org)

***Greenfield Public Schools***  
21 Barr Avenue, Greenfield, MA 01301  
Phone (413)-829-0012

## Mass Opiate Abuse Prevention Collaboratives

Magda Colon  
***Hampden County Addiction Taskforce***  
Hampden District Attorney's Office  
1500 Main Street 18th Floor  
Springfield, Ma. 01103  
Tel (413)-505-5913

Andy Ottoson  
***Berkshire Opioid Abuse Prevention Coalition***  
***Berkshire Public Health Alliance***  
1 Fenn St. Suite 302  
Pittsfield, MA 01201  
Tel (413) 442-1521 X37

DPH Funded

Debra McLaughlin  
***Opioid Task Force of Franklin County***  
***and North Quabbin Region***  
101 Munson Street  
Greenfield, MA 01301  
Tel (413) 834-3161  
Email: [opioitaskforce@gmail.com](mailto:opioitaskforce@gmail.com)  
Website: [www.opioitaskforce.org](http://www.opioitaskforce.org)

Cherry Sullivan  
***Hampshire HOPE***  
212 Main St Rm 101  
Northampton, MA 01060  
Tel (413) 587-1214  
[csullivan@northamptonma.gov](mailto:csullivan@northamptonma.gov)

DPH Contracted

Please mail changes to the Western Massachusetts Substance Abuse Treatment and Prevention Services Director  
[Ruth.Jacobson-Hardy@mass.gov](mailto:Ruth.Jacobson-Hardy@mass.gov) and [moana.c.rawlins@mass.gov](mailto:moana.c.rawlins@mass.gov)

Ruth Jacobson-Hardy, Western MA Regional Manager  
Moana Rawlins, Western MA Assistant Regional Manager  
Gilson Vila, Western MA Licensing Inspector  
[Gilson.Vila@mass.gov](mailto:Gilson.Vila@mass.gov)